Chapeltown & Scott Hall Neighbourhood Improvement Action Plan



2013-2014

East & North East Area Management Team

Contact: Kath Wood 0113 336 7634 Kath.wood@leeds.gov.uk

Identified Priorities

1. Employment and Training:

Maximise Employment opportunities in Chapeltown and address pre-employability skills issues in the local area. Key targets to include: Increase the number of people in work, accessing support with this and accessing training/ apprenticeships aged 16-24 years of age and reduces NEETS

Ensure effective employment support for adults and advice for working families still suffering from poverty.

2. Health and Wellbeing

Improve the health and wellbeing of the Chapeltown & Scott Hall Community through the following sub actions:

- Infant Mortality Develop programmes of work to contribute to addressing infant mortality locally update with minutes from meeting
- Financial Inclusion Develop programmes of work to address poverty and promote financial inclusion locally
- Emotional HWB: Develop local activity to address emotional health and well-being, social isolation and to reduce stigma around this
- Healthy Living: Promote opportunities for individuals and families to engage in healthy living activity locally

3. Environmental issues:

Target a reduction in waste issues in Chapeltown and Scott Hall include reduction in fly tipping.

4. Young People and Youth Development

Sustain and develop services and maximise activities for you young people, working with voluntary and stator partners within the new structure and Commissioning agenda. Ensure the most vulnerable young people are captured and worked with through universal and targeted provision.

5. Community Safety and Community Cohesion

Reduce community safety issues within the area, including a focus on gang prevention.

- Develop initiatives to promote and encourage community cohesion and prevent and reduce community tension
- Work with community members on key issues and buildings of concern.

6. Housing Investment and Regeneration

• Develop and Progress the Chapel Town Housing Investment Strategy in order to maximise regeneration in the area and build and maintain confidence

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7. Chapeltown Cultural Quarter Develop Chapeltown cultural quarter

Action Plan

1. Maximise Employability for young people Reduction of NEETS and link to work on ant-poverty strategy.

- Adults
- Young people
- Focus on Adults working as well as those unemployed, including tacking families working but still in poverty.

RAG	Timescale	Lead Organisations	Progress, outcomes and measures
ven Es	tates area		
_	- · ·		
A			First meeting occurred and action plan in
		-	development.
	2015	-	
٨	October		In progress, stats on employments On-going
~			in progress, stats on employments on-going
		-	
		-	
		third sector	
А	October	IGEN; Children's	In progress monitored by feedback from
		services; youth service	partners
	2015	-	
		third sector	
	A A	A October 2013 – April 2015 A October 2013 – April 2015	AOctober 2013 – April 2015LCC area management; IGEN; Children's services; youth service stat and voluntary sector third sectorAOctober 2013 – April 2015LCC area management; IGEN; Children's services; youth service stat and voluntary sector third sectorAOctober 2015LCC area management; IGEN; Children's services; youth service stat and voluntary sector third sectorAOctober 2015IGEN; Children's

Dctober 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	In progress outcomes =NEET levels
Dctober 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	In progress+ Feedback from partners on-going
Dctober 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	In progress, monitoring via feedback; Statistics on attendance and outcomes – on- going
	013 – April 015 October 013 – April 015 October 013 – April	013 – April 015services; youth service stat and voluntary sector third sector015IGEN; Children's services; youth service stat and voluntary sector third sector013 – April 015IGEN; Children's services; youth service stat and voluntary sector third sector013 – April 013 – April 015IGEN; Children's services; youth service stat and voluntary sector

City Wide initiatives and funding there is a need to utilise the new Head Start funding through the Leeds Region(£1.2million for Leeds) to maximum effect for 18- 24 year olds.(for 18-24 year olds who have been with JC for 6-9 months before they mandated to the work programme	October 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	
 apprenticeships Issues Increase marketing and access to apprenticeships for 18-24 year olds Apprenticeship hub doing well on employer engagement front but struggling to recruit 18-24 year old learners. BIG apprenticeship event taken place in Pudsey need to work with NICK to market this within ENE Apprenticeships need to be marketed to parents as a positive option 	October 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	In progress monitored via uptake of apprentices.
CRB/Convictions/Barriers Need Earlier DPS checks before young people move forward with applications to colleges .Leeds city College can support more appropriate from potential learners with convictions by referring them to appropriate	October 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	Feedback from partners/stats from probation etc.
Gain Feedback from young people: Need to get feedback from young people about what jobs they want and what jobs they don't want. Need to present young people with what their realistic options are	October 2013 – April 2015	IGEN; Children's services; youth service stat and voluntary sector third sector	Evidence of consultation and outcomes in - progress

Previous but on-going work and activities				
Unity housing: provide range of support services around employability and employment. Continue to monitor the success of these and identify any gaps. Look to increase the UNITY Employment Team to support ENEHL customers and provide a focus for training in this area by match funding a support post with UNITY HA	G	April 2011 – on-going	UNITY	Complete –and on-going funding bid submitted and awaiting outcomeBid to ERDF was successful awaiting contract signoff by our Board. Hoping to commence refurbishment in September and complete by 31 March 2014.
Outreach Worker in promoting the role of the Job Shop in addition to the Tenants into work scheme which Unity is operating again. UNITY Enterprise / St ERDF funding bid for new enterprise worker and centres within Chapeltown. Bid will provide new business incubator units and local expertise in setting up news businesses.				Unity Employment Services continue to offer support and advice to tenants and local people. By the end of last financial year 2012/201313 35 people into work, 36 into training and 14 into voluntary work. This financial year 10 have gained employment, 5 commenced training and 3 secured voluntary work.
Continue and Monitor the progress of the Employment and Skills support provided via Housing Leeds. This service provides refers tenants via sign up and provide a link through sign up and Annual Tenancy Visits.	A	June 2012 - On-going	LCC AMT / ENEHL / Employment and Skills	Now in operation continue to monitor the outcomes
Employment for adults with and without families Look at feasibility of developing sourcing funding and setting up pre-employability work with adults to help get them into work	A	January 2014 – July	Via Chapeltown Management team and partner agencies	To be discussed at next employment partnership meeting and Local management team meeting.
Digital inclusion Review access to internet and computers for all ages in the area and provide localised sharing facility for people to access the web where necessary	A	November 2103 – April 2014	Feel good factor; BHI; unity; Leeds Housing	In progress initial meetings held.
Re'new –Monitor taster sessions in construction for 16+, 4 week placements with 3 days in employment and CSCS paid for. £50 one off payment upon gaining employment. 120 places available	G	July 2012	Re'new and All agencies	On going
Promote the work of Learn direct in the local area and	G	On-going	LCC AST and ALL	On going

link in to agencies and VCS groups			Agencies	
Encourage uptake of the Pinnacle People offer of support around barriers into employment.	A	August 2012 and on- going	LĈC AST	Have taken to Management Team and GCS and initiated some discussion around why uptake in this project is low, signed up a number of VCS organisations to allow them to make referrals. Need to improve uptake and number of referrals as the core offer is excellent.
Re'new – flexible support fund – 16+ age range and offering training in food hygiene, retail and a whole range of training courses.	G	On-going	Re'new	on-going
Promote new business opportunities in Chapeltown			•	
Continue Monitor the progress of the outreach service for new businesses and enterprise each week at the Reginald centre	G	on-going	Leeds Chamber of Commerce	On-going - Anecdotal measures, successful to date judged by number of start-up units occupied

2. To improve the health and wellbeing of the Chapeltown & Scott Hall Community

Contributing Work stream / Action	RAG	Timescale	Lead Organisation	Progress, outcomes and Measures
Financial Inclusion				
Third sector organisation, Feel Good Factor (FGF), commissioned by Public Health and Area Committee to develop a programme of work to engage and support most vulnerable residents in East of Leeds around the Welfare Reforms.	A	Present - March 2014	FGF	On-going
 Increase capacity of frontline staff to support their communities around financial inclusion: Develop money budgeting resource and develop Deliver launch event / training workshop Make available small grants to support the delivery of these sessions in priority communities in East Leeds 	G	By Dec 2013	Public Health, LCC / Employment and skills, LCC	Complete and on-going
Develop and distribute East area Financial Inclusion signposting leaflet	G	Sept 2013	Public Health, LCC / FGF	In progress
Illegal money lending clip developed for use on Life channels in GP practices in the area. To disseminate CD / link more widely	G	By Dec 2013	Public Health, LCC	In Progress
Staff training on welfare reform within Chapeltown	G	July 2012 – Mar 2013	LCC AST / LCC Benefits	Training took place in July 2012 with second planned for September 2012
VCS training within Chapeltown to inform on the welfare reform	A	Sept 2012 – Mar 2013	LCC AST / LCC Benefits	Training session to be designed around this project to ensure that local VCS partners are aware of issues and know where to locally signpost people
Promote the literature and information around the welfare reform, look to include additional sites for support and guidance	A	Sept 2012 – on-going	LCC AST / LMT	Following training session look at sites such as Children's Centres to base some of the information and guidance sessions.
Deliver Illegal Money Lending training to local housing staff to promote among the Chapeltown Community	G	July 2012	LCC AST / ENEHL / UNITY / Trading	Complete – monitor with Trading Standards to assist judging the

			Standards	need.
Infant Mortality – Develop programmes of work to contribute to	addres	sing infant mo	ortality locally	
On-going programme of work being delivered through Chapeltown Reducing Infant Mortality Demonstration Site steering group / action plan to narrow the gap in Infant Mortality rates. Action plan has been developed which addressees key risk areas for Infant Mortality identified nationally	G	On-going	Public Health, LCC	On-going
 Implement targeted interventions to prevent SUDI (Sudden Unexpected Death in Infancy) Promote Chapeltown Moses Basket Loan Scheme to frontline professionals working with service users in the Chapeltown area 	A	On-going until funds used	Public Health, LCC / Leopold Midwifery Team	On-going
 Increase levels support and antenatal education available for father's / father's to be Antenatal education CD for men Development of clip for use on local radio channels Clip to be put on CD and disseminated for use by frontline workers 	A	Dec 2013	Public Health, LCC	On-going
FGF to link commissioned Welfare Reforms activity (see above) into Chapeltown Reducing Infant Mortality Demonstration Site	A	Present – March 2014	Feel Good Factor	On-going
Chapeltown Children's Centre – Access point for Healthy Start Vitamins. On-going promotion of scheme	G	Sept 2010 - on-going	Chapeltown CC	Monitor uptake through Infant Mortality group – uptake improving although an on-going service.
Healthy Living				
Chapeltown Health and Well-being group to merge with Hare hills Healthy Living Group and joint partnership action plan to be developed and agreed	A	Oct 2013 - On-going	Public Health, LCC	On-going
 Public Health commission FGF to deliver specific Health and well- being / healthy living activity in the Chapeltown area which includes: Local level Cook for life courses Local level physical activity sessions 	A	March 2013	FGF	Complete

• Signposting and referral through to services Work around emotional health and well-being and broader determinants of health				
On-going engagement of families to the Change For Life project in Chapeltown	A	On-going	Public Health, LCC and all partners	In progress
Delivery of 'Got a cough get a check campaign' in inner East Leeds to raise awareness of signs and symptoms of lung cancer and increase early detection	A		Public Health, LCC / FGF	In progress
Deliver culturally appropriate cooking/healthy eating sessions for members of the South Asian and African Caribbean community who are diabetic, or at risk of diabetes	A	Aug 2013 onwards	Public Health/FGF	In progress
Develop Gym in Norman Hutchinson park	A	Aug 213 onwards	Groundwork; Connections; Unity; together housing; housing Leeds; parks and country LCC;	Gym up and running and attendance
Buslingthorpe Walk – vegetable and gardening project	G	June 2012 – onwards	LCC AST - BTCV	To be evaluated once complete.
FGF Community garden developed and funded from Community First. Project working with local people to engage and develop skills in gardening by working on gardening at the FGF building.	G	Sept – Oct 2012	FGF	To be evaluated once complete
Emotional HWB	<u> </u>			
Positive Care Programme developing well, project looks to offer support to people who have identified themselves as having some mental health issues. Probation have completed a flyer of this publicity	G	Mar – Sept 2013	Touchstone	Evaluate following completion of project
BHI men's health event – linked to information above around the employment the BHI project engaged successfully with local males to look at needs, concerns and health issues. Work is continuing around many of these to identify barriers and look to signpost to organisations.	G	June 2012- on-going	BHI	Evaluation of event a success however will monitor to judge on- going success.

3. Target a reduction in waste issues in Chapeltown and Scott Hall

Contributing Work stream / Action	RAG	Timescale	Lead Organisation	Outcomes and Measures
Environmental Improvement Zones				
Monitor hot spots and coordinate activities through the Ward tasking meetings	A	On-going	ENE Locality Team/ LCC AST	Improvements in environment
Improve community awareness of waste removal services	A	On-going	ENE Locality Team/ LCC AST	Increased uptake of LA services
Complete clean up and community information exercises to target identified areas of concern.	A	On-going	ENE Locality Team/ LCC AST	Visible improvements in the environment following operations.
Monitor condition of streets in priority areas and ensure regular contact with LCC	A	On-going	ENE Locality Team/ LCC AST	Improvements in Street scene through Neighbourhood Index
Identify any private landlords who are consistently breaching Environmental legislation and target for EAT activity.	A	On-going	ENE Locality Team / LCC AST	In progress trialling approach taking place.
Improvements to buildings and green space	ces with	nin Chapeltown		
Create long term improvement to green space to rear of Hindu Temple Site, Chapel Road area	G	January 2011 – on-going	LCC AMT / Highways / LCC Planning Compliance / LCC EAT	Initial improvements under taken, reduction in fly tipping on site and improvements in ASB in locality. Works on-going to pursue land owners. Part of Free School development potentially
Create a long term plan for traffic issues on Chapel Road, un-adopted highway	A	Mar 2011 – on-going	LCC AMT / LCC Highways	Research and work being undertaken to identify options to reduce need to serve notice to owners of the land. On-going issue including redesign of highway and closing of pedestrian access. Costs to be identified and funding sought Sept 2012
Feel Good Factor – Garden Project – Improvement to the garden in Louis Street and engagement, training and volunteering from local people	A	September 2012 – January 2013	Feel Good Factor	In progress to be evaluated once complete.
Jyoti and other buildings of safety ensure progression of their regeneration in order to improve environment and	A	June 2013 - _On-going	Building Services/Ward Councillors (where necessary)/Owners of buildings	Improvement in environment

community development				
Old Sikh temple Chapeltown road address community safety and regeneration issues raised by community members.	A	May 2013- onwards	Enforcement/regeneration/owners of buildings.	Meeting set up with residents and councillors to address issues and inform of developments with Old Sikh temple and planters on chapel town road.
Improvements to Chapeltown Road				
Work with planning enforcement to take action against owners of buildings and land around Chapeltown. A number of notices are being served in Sept / Oct 2010 in particular against the owners of the Mobil and Jyoti sites which have been identified and prioritised as issues.	A	Commenced Apr 2010 now on-going	LCC Planning / LCC Regeneration	Jyoti has been served with a Completion Notice and intends to continue with extension works, Mobile has been served with a section 215 notice and will be prosecuted unless works completed to an acceptable standard. Old Gurdwara and Hindu temple sites to be targeted through Planning Enforcement to further improve the aesthetics of this area of Chapeltown Road. <u>Mobile is now complete</u> , <u>remainder in progress</u> . Work has commenced on Jyoti. Regeneration and enforcement working on this. Issues with windows they want to fit that are not within the design of the area.
Monitoring of street condition and WYPS to complete improvements and sweeps as identified and required.	A	on-going	ENE Env Locality Team and All Agencies	Improved aesthetic on Chapeltown road.

- 4. Sustain and develop services and maximise activities for you young people, working with voluntary and statutory partners within the new structure and Commissioning agenda
- 5.Develop initiatives to promote and encourage community cohesion and prevent and reduce community tension

Contributing Work stream / Action	RAG	Timescale	Lead Organisation	Progress, outcomes and measures
Community disorders and Anti-Social Behaviour				
Develop ASB meeting further to incorporate a "Guidance, Challenge and Support" element by developing links with schools, Children's Centres and Social Services	A	On-going	Education Leeds / LCC AMT / WYP	On-going, have engaged with Safer Schools officers, Children's Centres and some elements of social services. Will strengthen further as team develops. Measure through successful interventions and partners feedback. Partially complete but development continues on goingThis meeting has been reviewed and is due to be re-launched in February 2014
Target ASB hotspots as identified through Tasking intelligence and community feedback through Neighbourhood Tasking	A	On-going	LCC AMT / WYP	On-going: historical hot spots such as The Granges, Nassau place have seen a decrease in reports of ASB since the implementation of Leeds Watch CCTV cameras. Two key hot spots that have been targeted with a multi-agency approach have been The Sholebrokes area and around Chapel Road(old Sikh temple) Both areas have seen a significant improvement in reports of ASB – Several individuals have been identified in the Sholebrokes area and a number have been given anti-social behaviour contracts and asbo warnings
Target hot spots and seasonal issues with operation Champion partnership operations to increase confidence and reduce disorders	A	On-going	LCC / AMT	Multi agency days of action have taken place in The Sholebrookes area
For youth Service to undertake outreach work in the Sheolbrokes area once to twice a week to target ASB in the area	A	On-going	LCC	ASB via tasking meetings.
Projects put in place around engagement with Young People over the Bonfire Night Period, engagement event attracted over 230 young people and greatly reduced issues during this period.	G	Nov 2013	LCC AMT / CYDC / WYP / Children's Services / Safer Leeds	A roller ball disco took place at The Mandela Centre on November 5 th in partnership with Free2Bme . The event was successful and attracted 96 young persons, Ward Councillors, Proceeds of Crime Funding, Chess and Networks clusters funded the project. West Yorkshire police reported reduced activity of ASB with fireworks.

Develop Youth partnership for Chapeltown and Harehills to maximise youth activities, ensure the most vulnerable people are captured and supported and encourage community cohesion	A	Nov 2013	LCC area management; Shantona, CYDC; other third sector partners	<u>In progress:-</u> Objectives of the youth partnership agreed, discussions have taken place with various community voluntary sector organisations to encourage attendance, first meeting was launched in November13 and a further meeting took place in Jan 2014.
Investigate options of conflict resolution following incident of crime in November 2013	R	Jan 2014 - on-going	Police/youth service / safer leeds service/ENA/	In progress several meetings have taken place with regards to identifying community led solutions to reduce tension in the area . Discussions have already taken place with key community /voluntary members - West Yorkshire police continue to provide additional patrolling through community policing .
Review Gang Prevention Strategy Group and develop new action plan for 14/15	A	Sept 13-	Safer leeds, Wyp , Area support Team and partner agencies	In progress structure has now been revised and agreed at the North East Divisional Community safety partnership in November 2013 - Mission statement has been developed and priorities agreed, action plan in progress
Investigate feasibility of gun and knives amnesty in Chapeltown		Jan 2014	West Yorkshire Police Lead	Work has commenced within West Yorkshire Police
Community Confidence - Improvements				
Run operation Confidence in Chapeltown to inform residents of activities being undertaken in the area	A	Quarterly – on-going	WYP	Operation Confidence newsletter was delivered to all households in CA ward during Oct/November 2013
Increase public confidence and satisfaction in local policing and reduce BME satisfaction gap				PCSO contact points have been implemented at The Reginald centre twice a week
Youth Issues and Events		1	1	
Work with CYDC supporting them to sustain and develop their services from a business and financial perspective. This is in turn will ensure maximum activities for young people, assisting to target community safety issues.	A	June 2013 – on going	CYDC Area management team	Internal audit completed and area management continuing to support CYDC to achieve sustainability, with assistance of VAL, Business Connect and data from the observatory. Further meetings held with CYDC to support and monitor progress

Maximise activities and work with young people with all voluntary groups in the area including the smaller ones reach; KICK	A	Jan 2014	Reach; Kick etc.	In progress, access to services and feedback from young people and partners
Work with Kick to develop and sustain their business	A	December 2013	LCC AMT / KICK	In progress. Kick Submitted application for wellbeing fund.
Develop more activates for vulnerable young women. This will replace activates taking place at the palace which is to be decommissioned.	A	December 2013	Youth Service; CYDC; Shantona	A new girls group with youth service and Shantona commences on Tuesday evening in January.
Develop an engagement project plan to utilise local groups to engage with hard to reach young people and serve as positive role models in the community	A	January 2014	LCC AMT / Strategic Gang Reduction Group/Youth Service	
On-going projects for young people				
CYDC ILM Project – Mentoring targeting those on peripheries of crime or requiring intervention. Local people trained in Each one Teach One Mentoring working through CYDC engaged with initial cohort of 15 young people.	A	Jan 2012 – on going	CYDC	On-going, works taking place in community settings but structure remains incomplete delaying the roll out to 1-2-1 and school settings.
CYDC Social Arts – young person project looking at improving IT skills and social arts through design and music. Based in Mandela Centre and linking effectively with Uluru	A	July 2012 – on-going	CYDC	On-going.

6. Housing and Regeneration: Develop and Progress the Chapel Town Housing Investment Strategy in order to maximise regeneration in the area and build and maintain confidence

Following an initial housing market assessment develops a	А	2011 – 2015	Area management team	In progress.
housing investment strategy for Chapel town area. Work with		Area	(ENE) key housing providers	
key housing providers and partner agencies to develop		managemen	in the area.	
regeneration and community cohesion in the area. From		t to lead on		
September 2013 this strategy to be handed over to ENE area		from		
management team Neighbourhood Manager to take over as		September		
chair and co-ordinate		2013		
Collaboration and encouraging good practice with the main	А	2011-2015	Area management	In progress

private landlords operating in the area, improving private sector housing generally and stimulating private sector investment		as above	team(ENE) key housing providers in the area/regeneration dept.	
Bringing empty homes in the area back into use	A	2011-2015 as above	Area management team(ENE) key housing providers in the area./regeneration dept.	In progress
Collaboration and encouraging good practice with the main private landlords operating in the area, improving private sector housing generally and stimulating private sector investment	A	2011-2015	Area management team(ENE) key housing providers in the area/regeneration dept.	In progress
Social housing partners will need to work together To manage under occupation issue in the area in response to the changes the welfare reform brings.	A	2011-2015	Area management team(ENE) key housing providers in the area/regeneration dept./tenancy management dept.	In progress census data collected by ENE homes tenants made a ware and given necessary priority within allocations policy.
Supported housing for vulnerable tenants in the area- work with partner agencies to identify vulnerable tenants and ensure appropriate support is in place especially bearing in mind the impact of the welfare reform	A	2011-2015	Supported housing providers	In progress.

7. Develop Chapel town cultural quarter (see spec and project plan for further details)

Establish a sustainable community hub with artistic, cultural and educational scope with a particular, but not exclusive, emphasis on black artistic talent within the Leeds City Region. The hub will provide opportunities to attend affordable community inspired artistic and creative events and educational programs.		The CCQ is defined by four major public and third sector organisations (TSO); the Mandela youth and performing arts hub, the Leeds West Indian Centre providing social and community activities primarily for the African Caribbean community in Leeds; HOST media centre providing commercial offices and media facilities (Leeds	In progress.
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			City Council owns the freehold of each of these premises) and the Northern School of Contemporary dance (NSCD):	
Address local economic issues by providing investment and regeneration into the area as well as providing job opportunities	A	Oct 2011- Oct 2014	As above	In progress
for more integrated usage of buildings	A	Oct 2011- Oct 2014	As above	In progress